**Android App Testing Screenshots for Failed Test Cases**

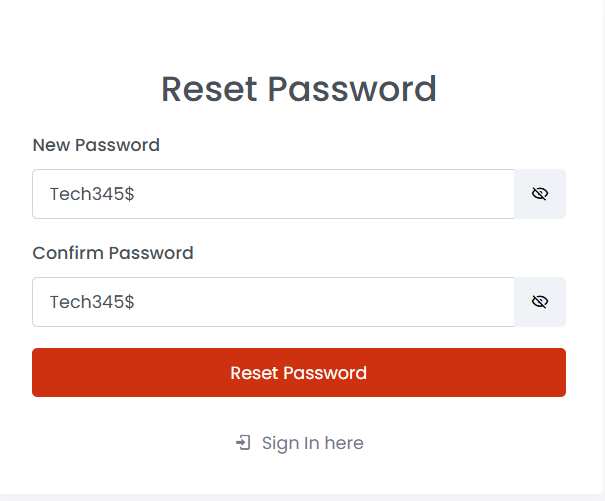
ForgotReset Password

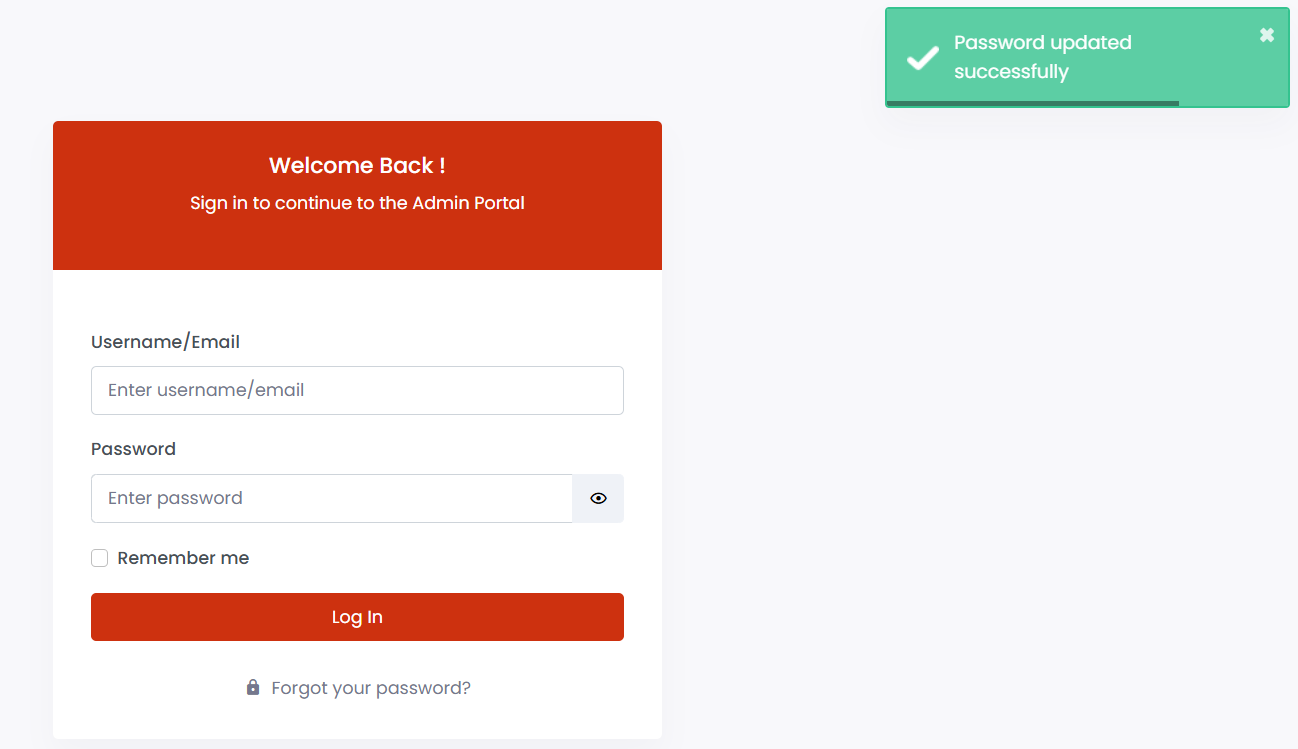
Row No.: 23

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| --- | --- | --- | --- | --- |
| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| Verify entering the same password as the old password | 1. Navigate to the reset password page 2. Enter the user's current/old password in both fields 3. Click the submit button | 1. Form should not be submitted 2. A validation message should appear indicating that the new password cannot be the same as the old password 3. User should be prompted to choose a different password | **Fail** | Validation message does not appear when user's current /old password is entered in both fields. It accepts them and displays the message 'Password updated successfully' Also, user is not prompted to choose a different password |

Old Password: Tech345$

When Reset Password link received in the email is clicked, it displays the following screen

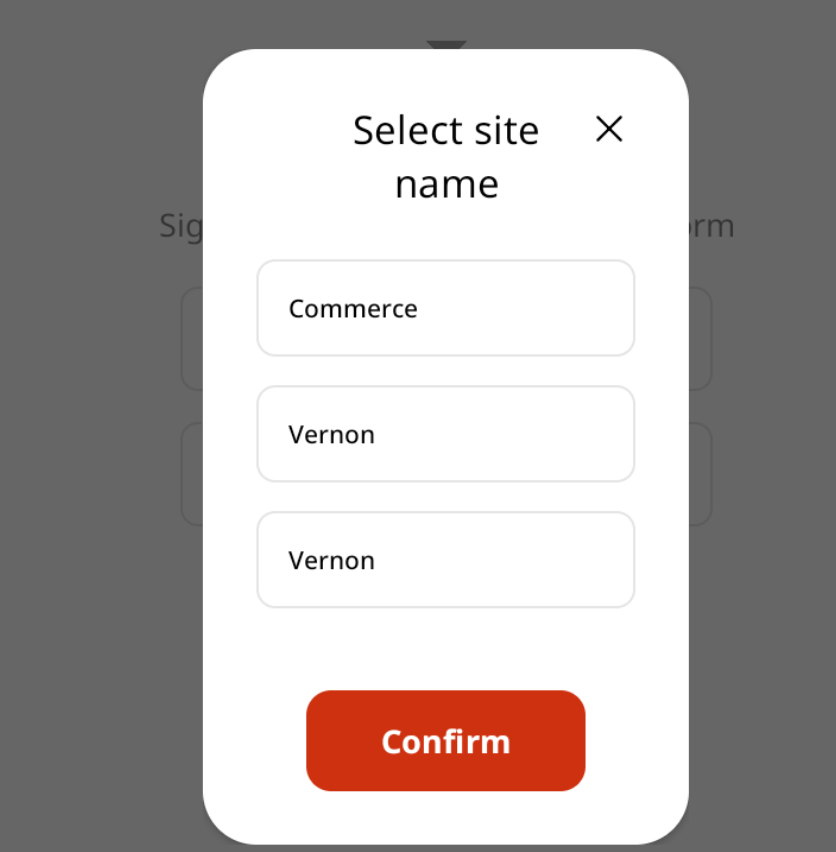


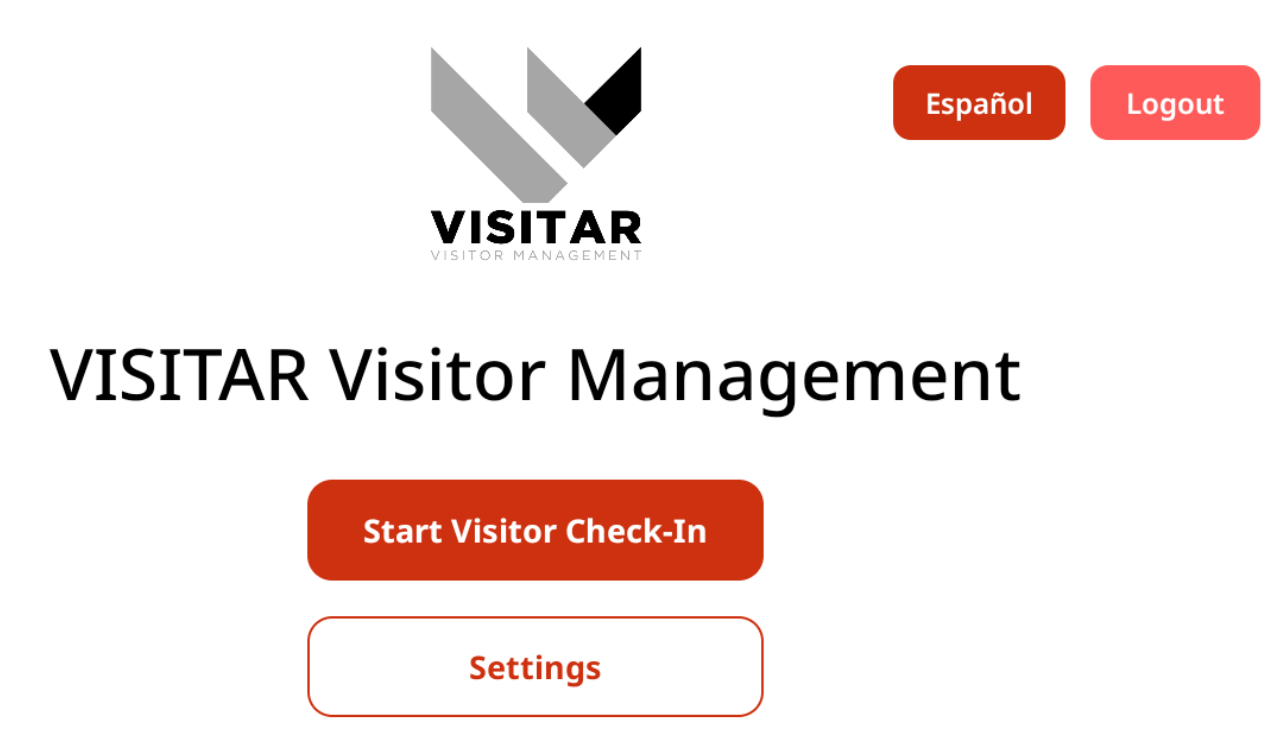
When the New Password and Confirm Password are the same as old password, it accepts them.

Receptionist Signup

Row No.: 6

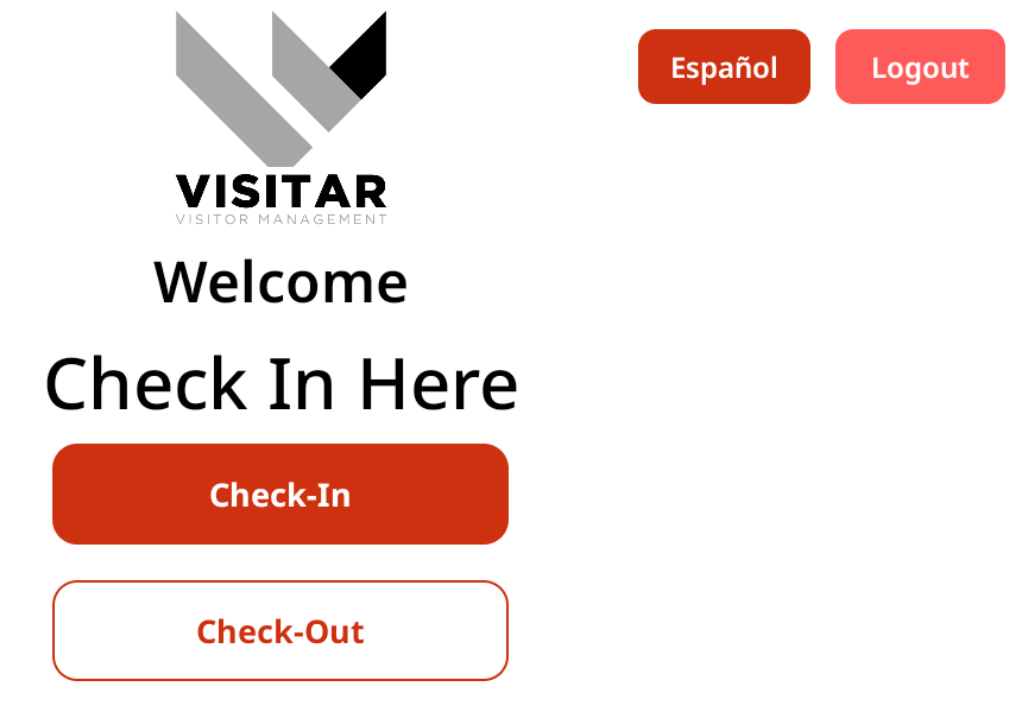
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| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| Verify welcome message or username display | 1. Login with a receptionist account 2. Observe the welcome screen | 1. A welcome message or the username should be displayed 2. The message should be personalized with the user's name | **Fail** | When logged in with a receptionist account, the welcome screen is displayed, but does not show a personalized message with the user's name. |



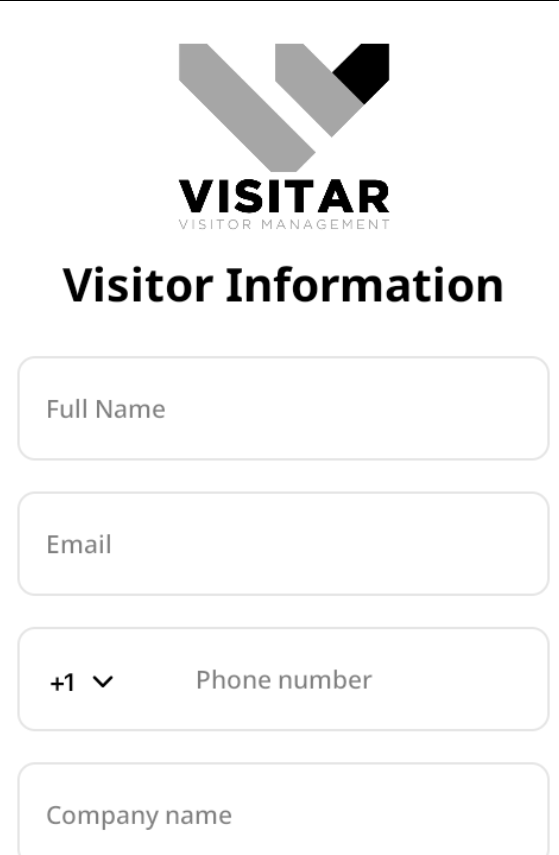


Row No.: 8

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| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| Verify visitor management page access from check-in option | 1. Click on the check-in option from the welcome screen 2. Observe the visitor management page | 1. User should be navigated to the visitor management page 2. Visitor management page should load completely 3. All visitor management functions should be accessible | **Fail** | When the check-in option from the welcome screen is clicked, user is navigated to the Visitor Information page.  Visitor management functions are not displayed |



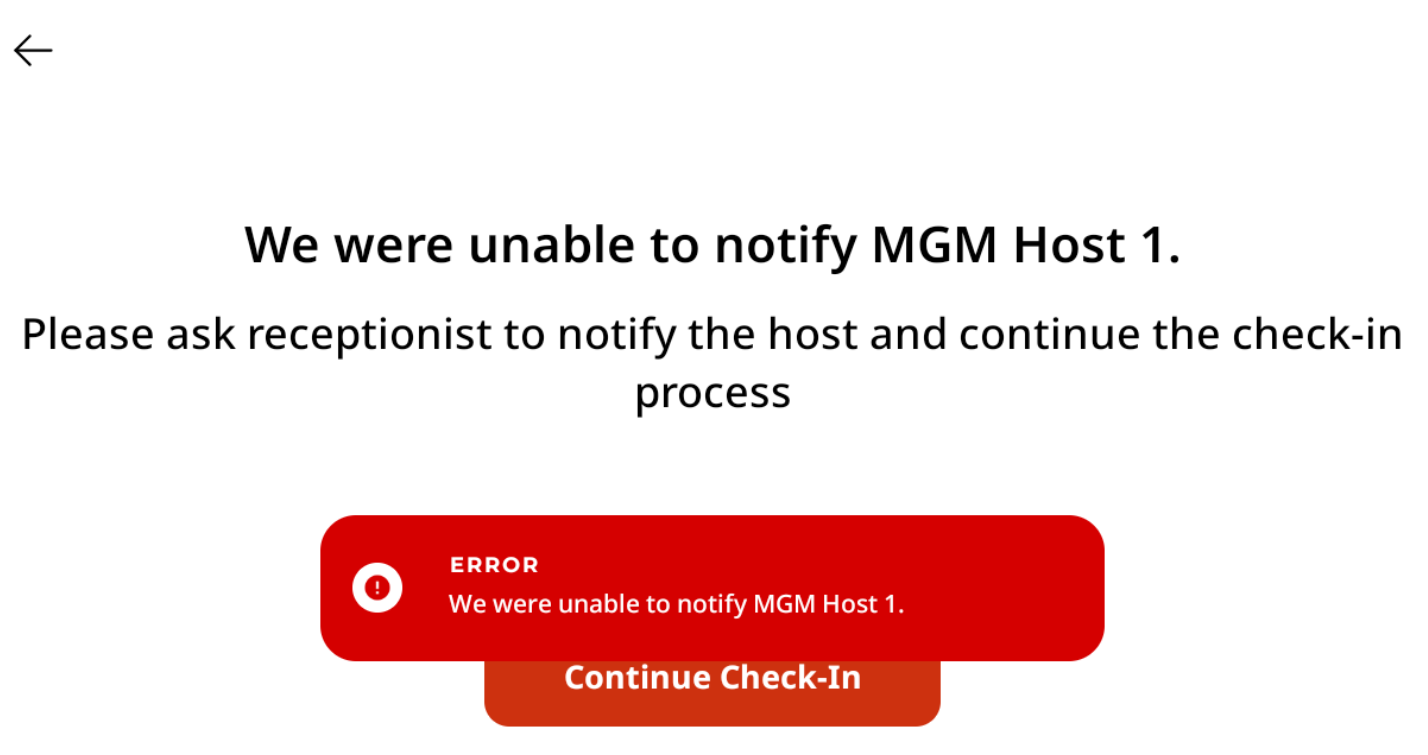
When Check-In button is clicked, user is navigated to the Visitor Information Page where there are no Visitor management functions except for a form to enter visitor details.



Check-In

Row No.: 20

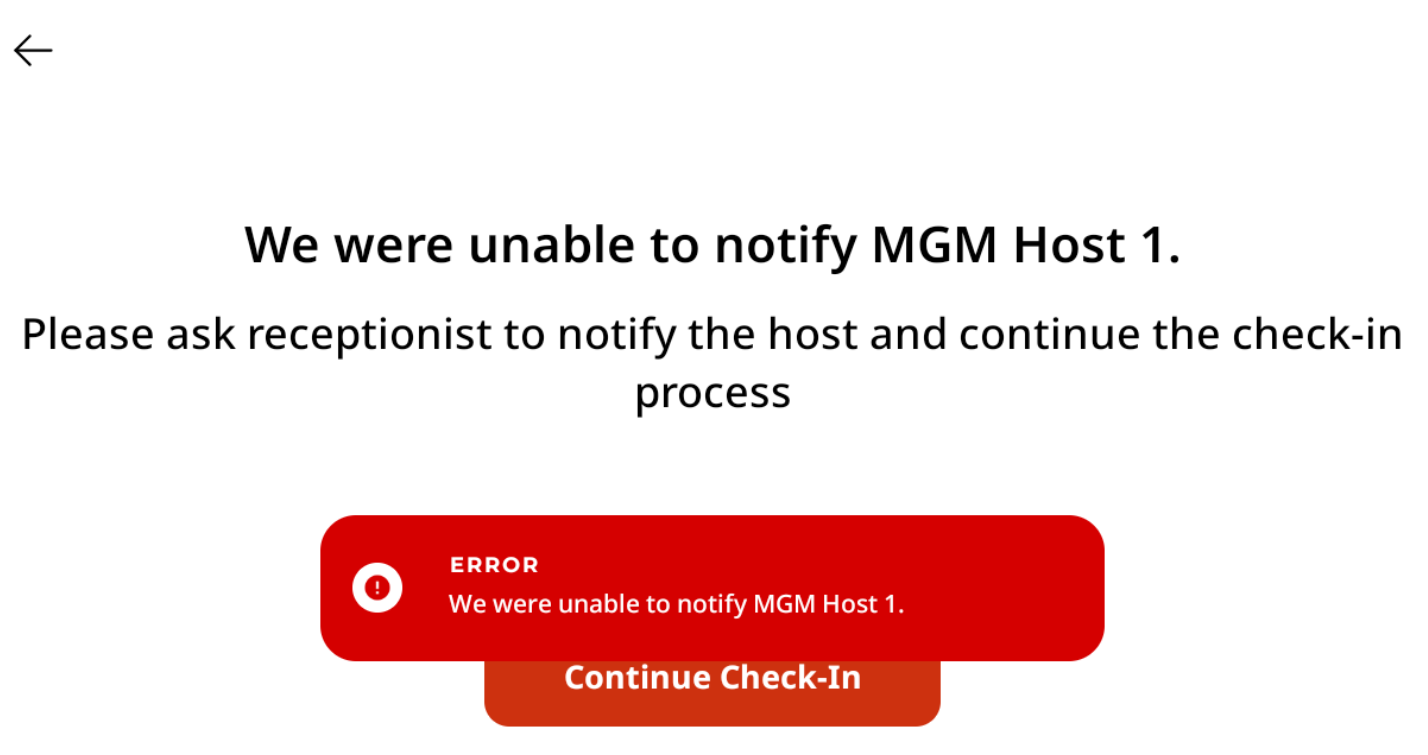
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| --- | --- | --- | --- | --- |
| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| Verify navigation after confirming visitor details | 1. Navigate to review and confirmation screen 2. Click on the confirm button | User is navigated to the notification status screen followed by the visitor badge display within 2-3 seconds | **Fail** | When Confirm button is clicked and an email is sent to host, the visitor badge is not displayed. |



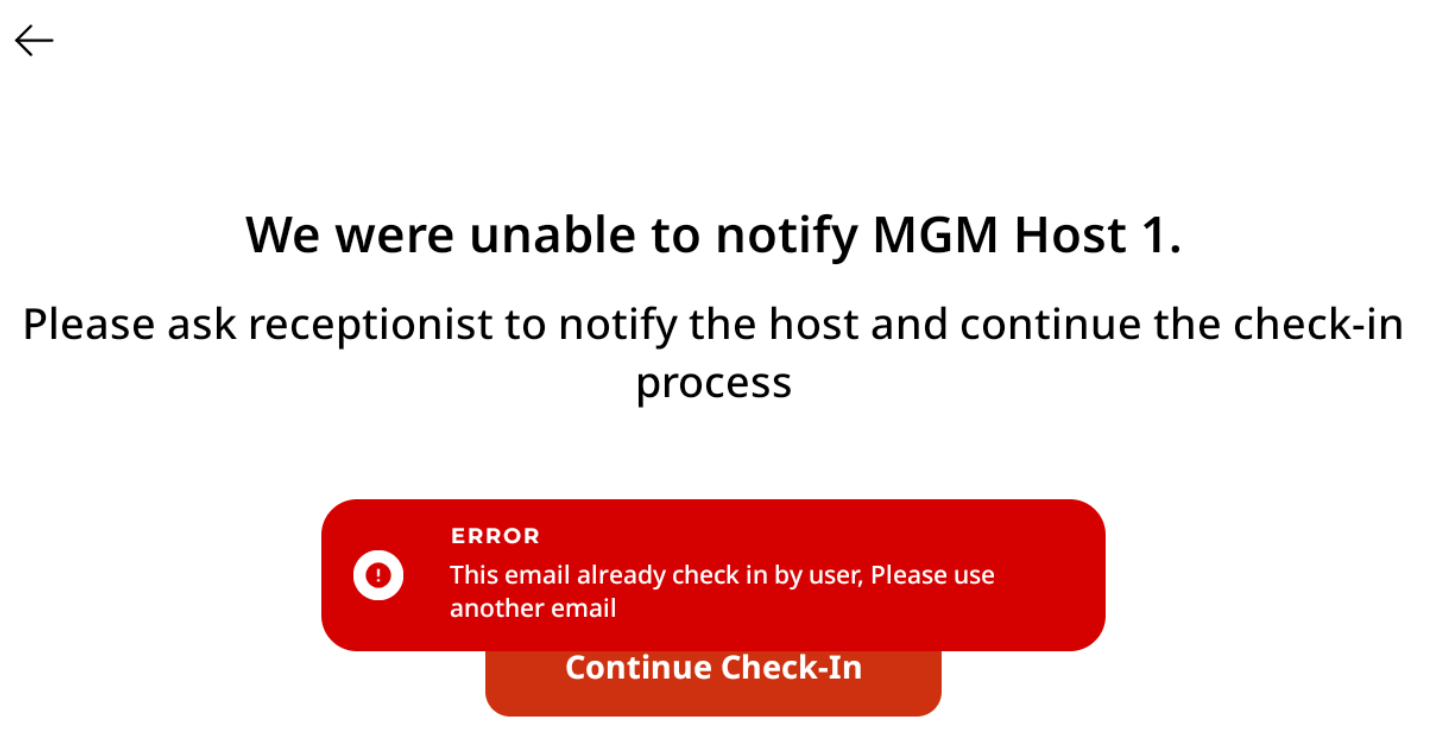
Row No.: 21

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| --- | --- | --- | --- | --- |
| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| Verify visitor badge printing process | 1. Complete visitor check-in process 2. Reach the confirmation screen where badge is displayed | Visitor badge is printed by the printer | **Fail** | Visitor badge printing - not tested as confirmation screen where badge is displayed does not appear |

This is the only screen displayed.

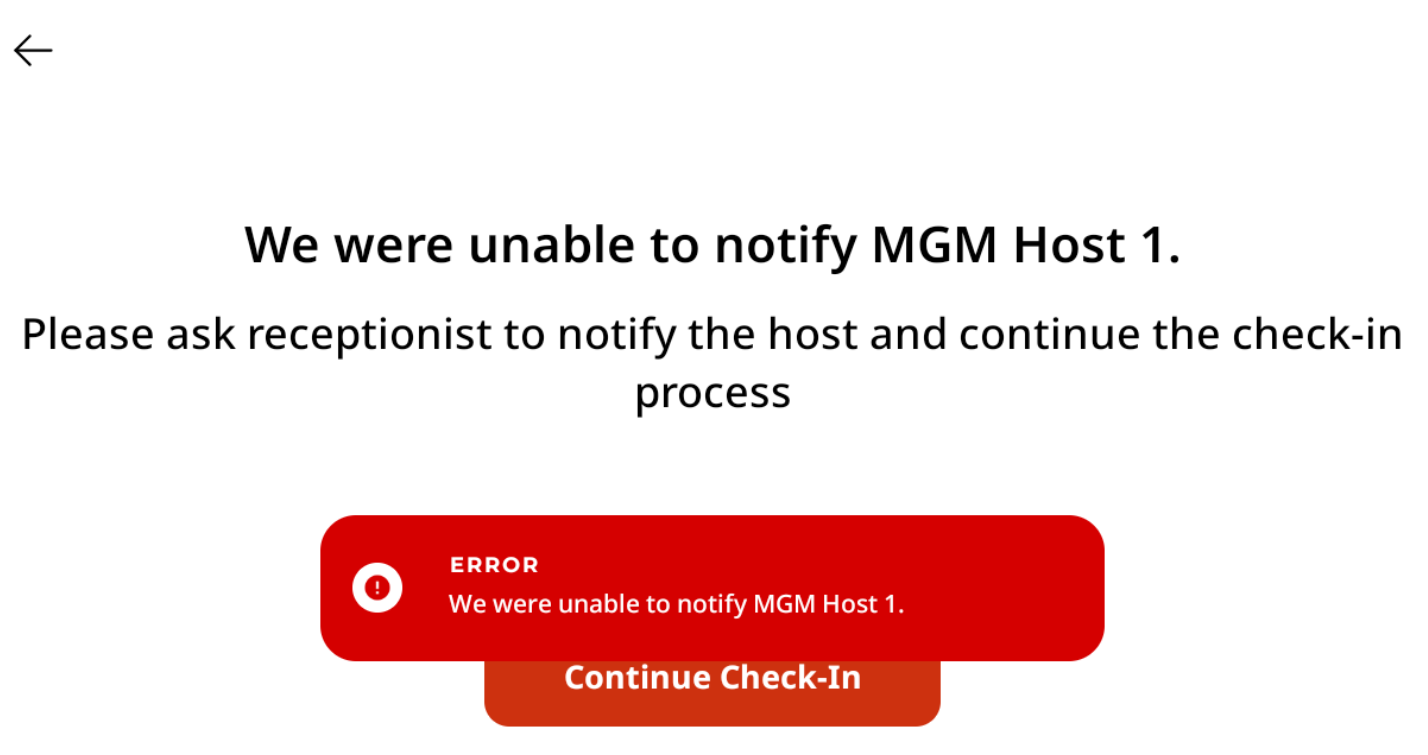


And when Continue Check-In button is clicked, the following screen is displayed.



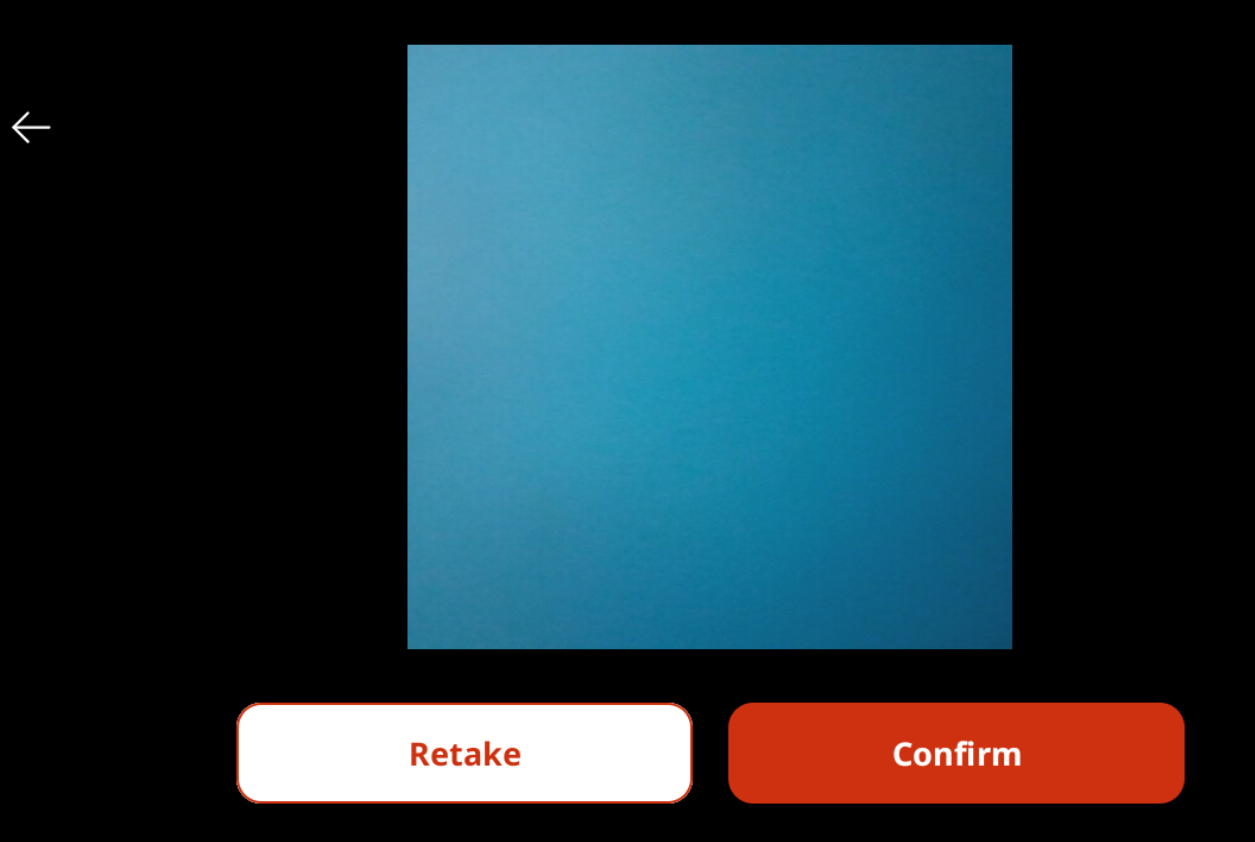
Row No.: 22

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| --- | --- | --- | --- | --- |
| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| Verify host email notification | 1. Complete visitor check-in process with a valid host selection 2. Confirm visitor details | Selected host receives an email notification about the visitor check-in | **Fail** | Not able to check if the host receives an email notification |

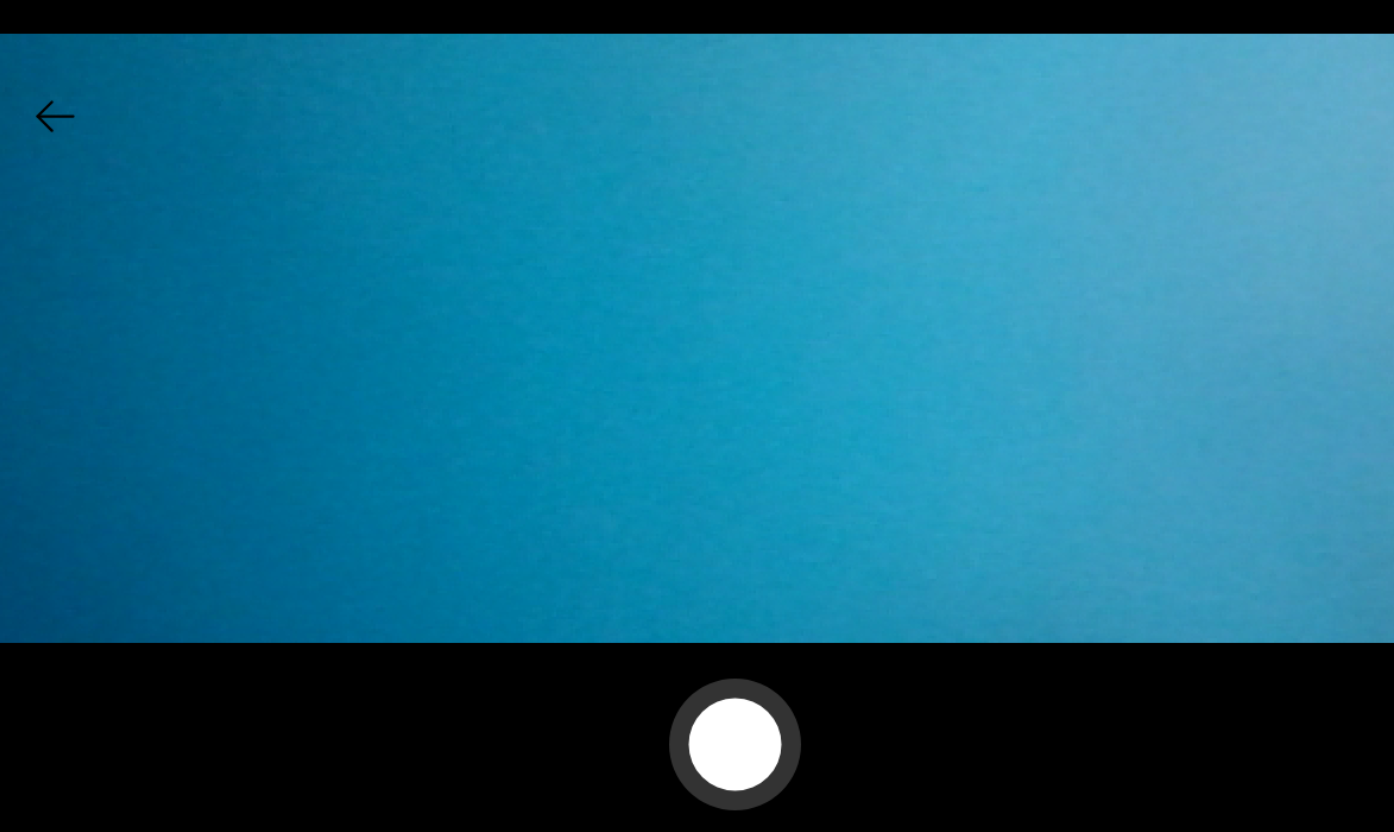


Row No.: 27

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| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| Verify cancellation of check-in process | 1. Start the visitor check-in process 2. Click on cancel/back button at any stage | User should be navigated back to the home/landing page | **Fail** | User can only click the Back button and navigate to the previous page. It does not navigate to the home/landing page when back button is clicked. |

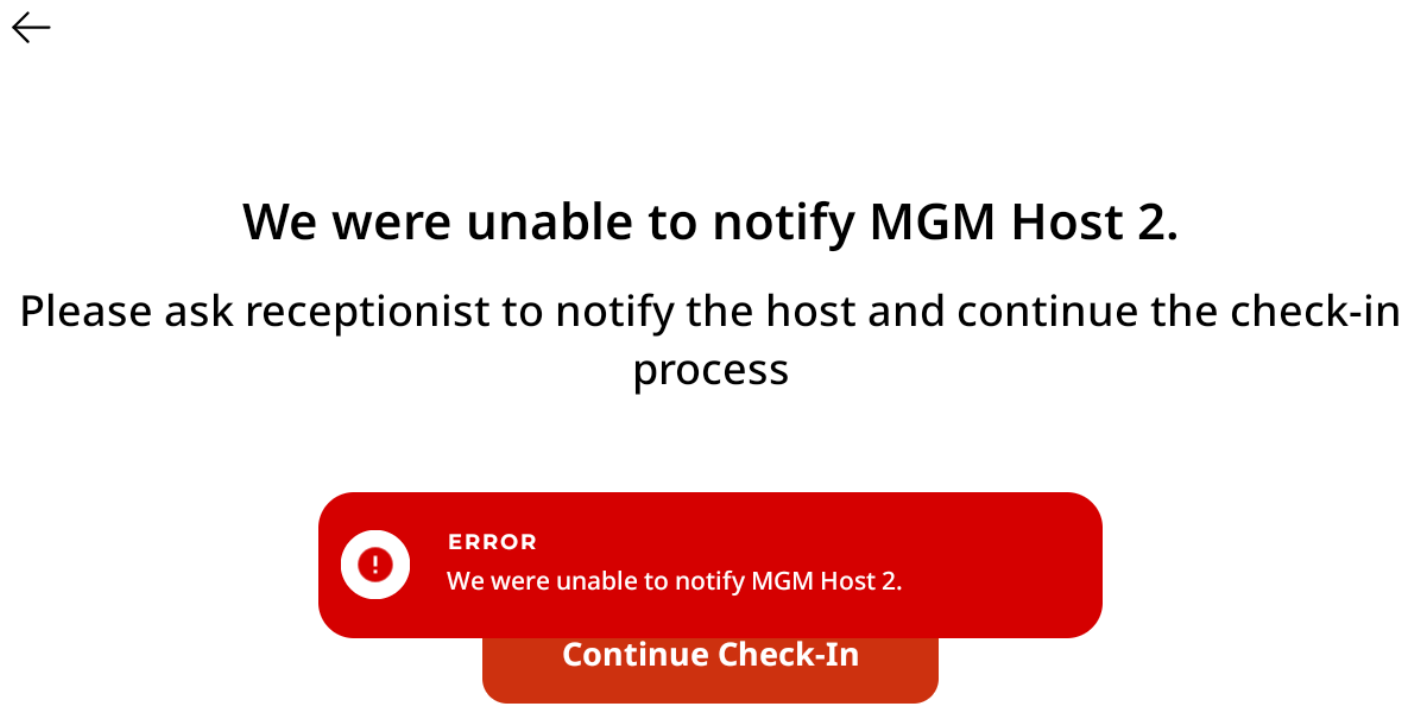


When back button is clicked, the following screen (camera capture) is displayed

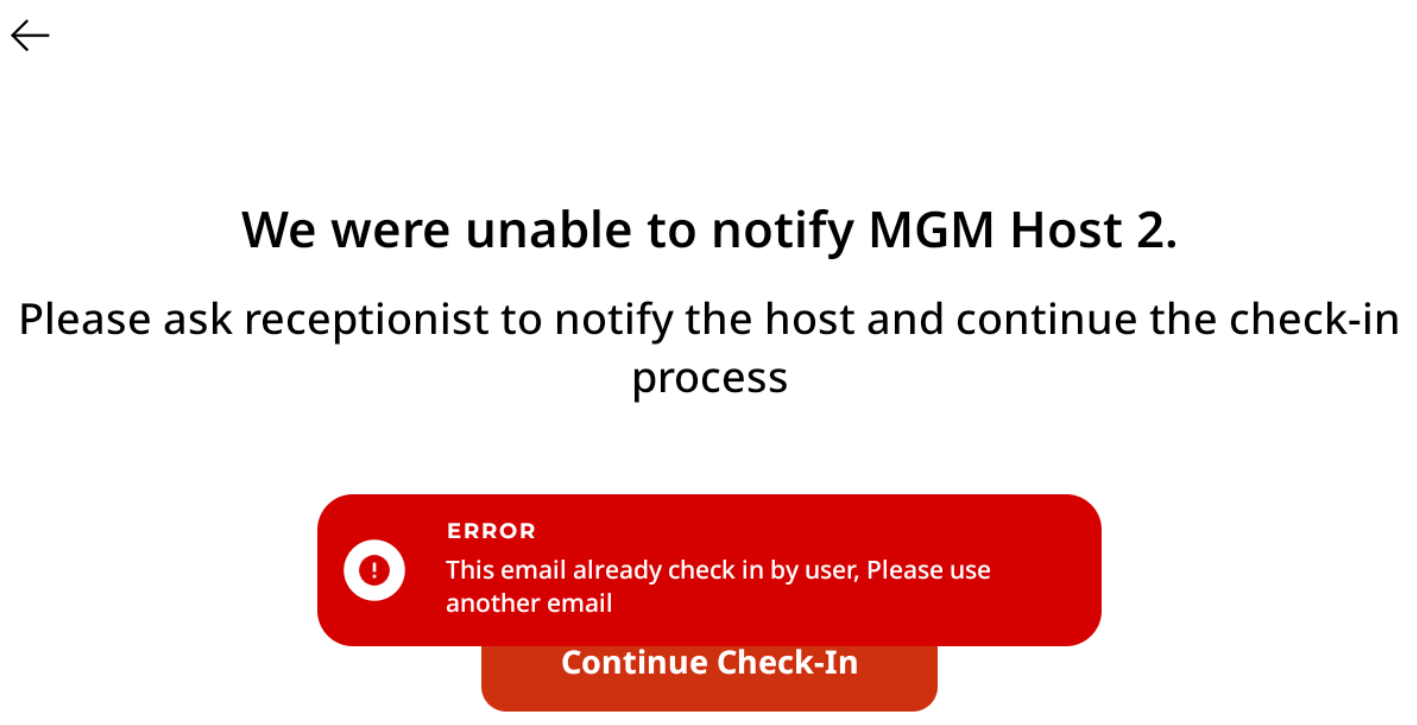


Row No.: 33

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| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| Verify visitor badge includes all required information | 1. Complete visitor check-in process 2. View the generated visitor badge | Badge should display visitor name, host name, date, time, and any other required information | **Fail** | Visitor badge is not displayed |



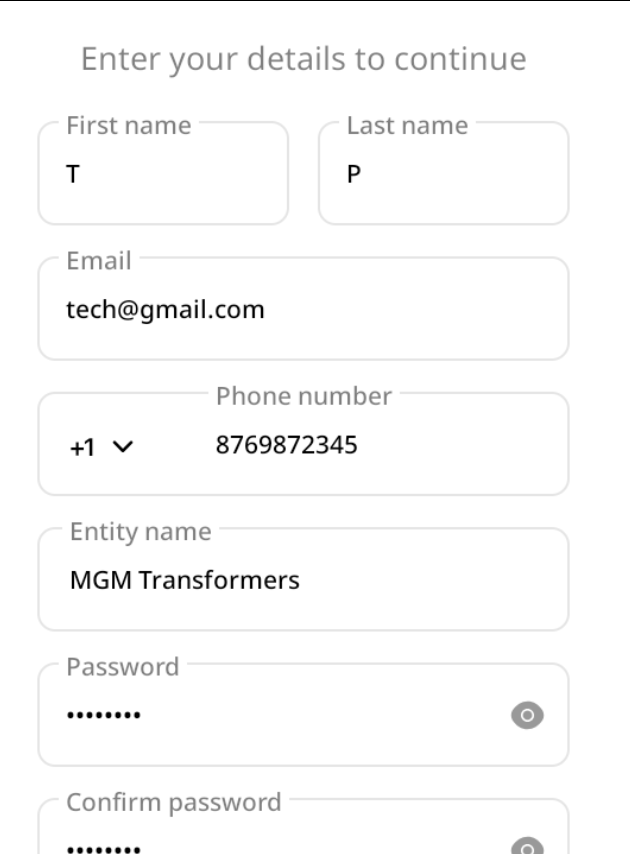
When Continue Check-In button is clicked, the following message gets displayed, instead of the visitor badge.



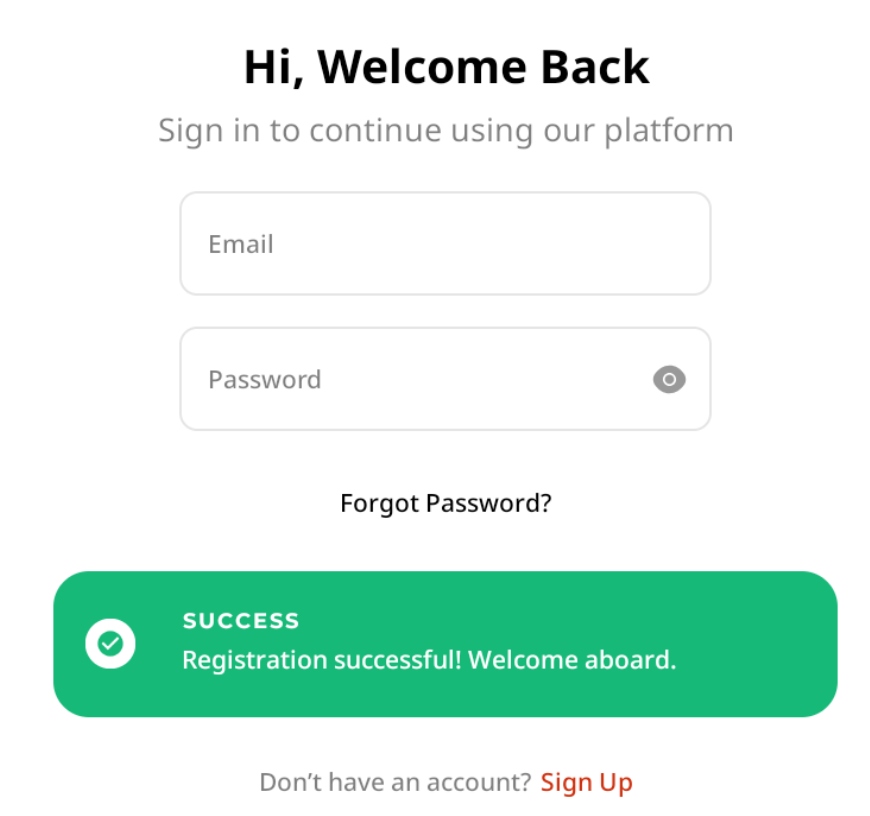
Recept. Sign up New

Row No.: 4

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| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| First Name Validation - Minimum Length | 1. Navigate to registration page 2. Enter First Name: J 3. Enter Last Name: Doe 4. Enter Valid Email: john.doe@company.com 5. Enter Valid Phone Number: +1234567890 6. Select Location: New York 7. Select Entity: Hospital 8. Enter Strong Password: P@ssw0rd123! 9. Confirm Password: P@ssw0rd123! 10. Click Submit | Validation message appears: First name must be at least 2 characters long | **Fail** | It accepts a First Name having a single character and creates the account |



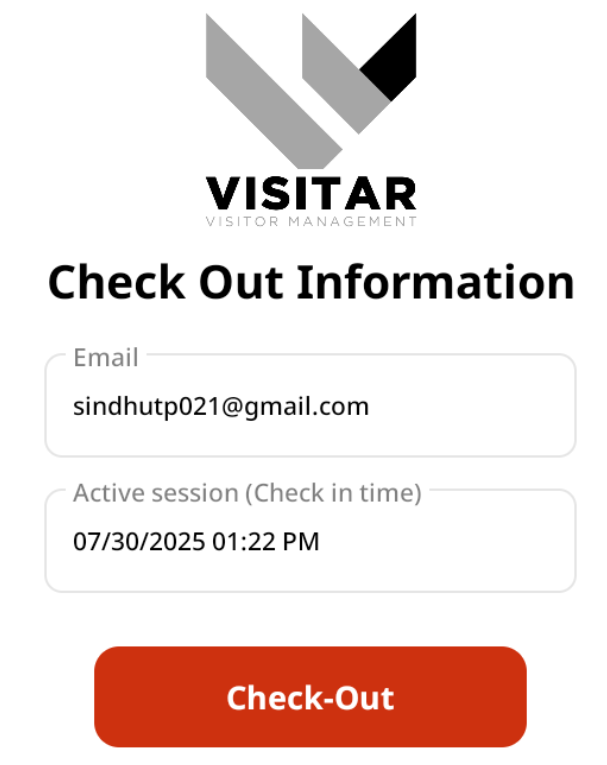
A single letter is entered for First Name and Last Name fields. It is still accepted and displays the following message

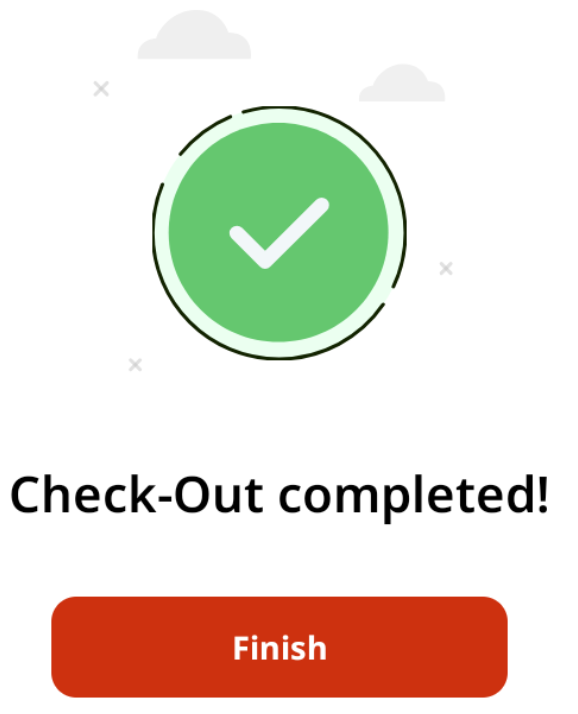


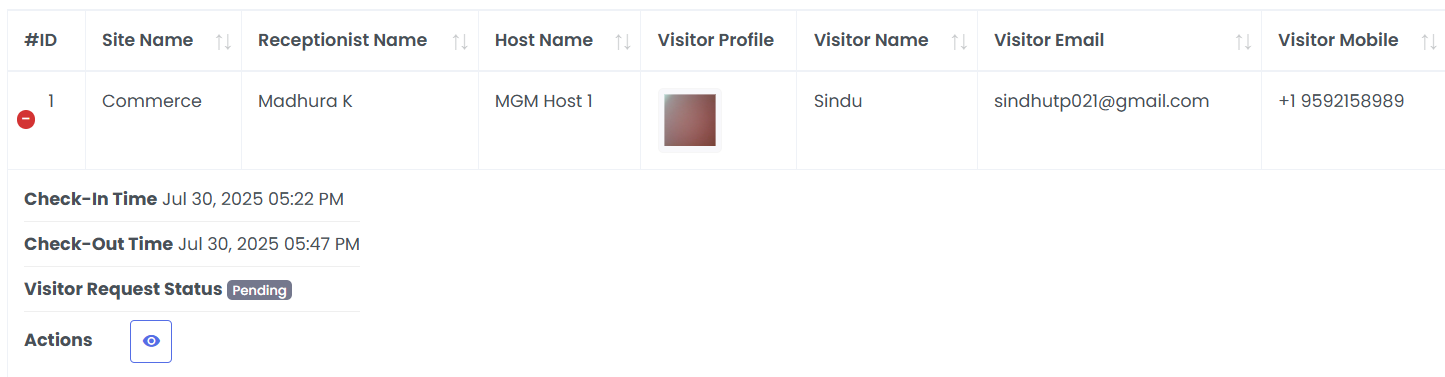
Check-out

Row No.: 10

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| **Description** | **Test Steps** | **Expected Output** | **Status** | **Comments** |
| Verify checkout status is updated in system | 1. Successfully check out a visitor 2. Check visitor status in the system (via admin panel or database) | Visitor status should be updated to 'checked out' with accurate checkout timestamp | **Fail** | When the visitor is checked out, it displays the screen for Check-out complete.  In the admin panel, it shows the check-out time, but shows the Visitor Request Status as ‘Pending’ |







Clicking the View icon displays the following:

